Follow up questions and answers for the Asset and Resource Management Application RFP.

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Delaware Department of Safety and Homeland Security
Delaware Emergency Management Agency

Question 1
Section Number: I Scope of Services
Paragraph Number: 2
Page Number: 2
Text of message being questioned: The system will be fully compliant with National Incident Management System Resource Management (NIMS) requirements.
Question: How can we get access to these requirements to better respond to the RFP? Or will it be provided after the award of the contract?
Answer: These requirements are available on the internet at www.fema.gov/emergency/**nims/**.

Question 2
Section Number: I Scope of Services
Paragraph Number: 2
Page Number: 2
Text of message being questioned: The system will be compatible with and usable with existing state information technology software and hardware resources.
Question: Could you please let us know what specific existing state information technology software and hardware is being referred to here? Please provide any specifics if possible.
Answer: Our goal is that when the package is developed by a vendor, that it be designed in such a way that interfaces with common database structures can be established. These may include for example SQL, MS Access, Oracle, etc… It also should be designed to work with the State GIS standards as discussed at the pre-bid meeting. As far as hardware concerns the primary goal is that the system should operate on standard Microsoft based systems on the state network. The State will acquire the necessary server and networking hardware based on recommended specifications provided by the vendor for supporting the system. The State will purchase new hardware/servers for housing this application and for backup purposes.

Question 3
Section Number: I Scope of Services
Paragraph Number: 2
Page Number: 2
Text of message being questioned: The system will be able to operate in both a stand-alone, or in a networked mode or environment.
Question: Does that mean the solution we suggest will be web-based management portal as well as desktop application in order to operate in a stand-alone mode?
Answer: Yes, the goal is for this to be a web based management portal. If creating a stand-alone mode is possible, it is highly desired for flexibility in relocating in the event of a major emergency. If not designed for use in a stand-alone mode, the goal will be at the least for this system to keep in escrow copies of the up-to-date data from the various sources on the core database server, so that the application may continue to function with the most recent information in the event communications are lost during an emergency. The primary servers, or backup copies of the servers, will likely be housed in the State Emergency Operations Center, so they would continue to be accessible from workstations within the building in the event external communications were disrupted.

Question 4
Section Number: I Scope of Services
Paragraph Number: 4
Page Number: 2
Text of message being questioned: State of Delaware standards and policies will be provided to bidders on a CD at the Pre-bidder's
Conference after a "Non-disclosure agreement" is signed.
Question: We were at the pre-bidder's conference; however we did not receive this CD. How can we get this CD?
Answer: Please sign the Non-disclosure Agreement provided in the notes from the Pre-Bid Meeting and fax it to Lisa Wragg at Fax # (302) 739-3608. Once she receives it, a cd will be sent to you for use in preparing your proposal. After faxing the agreement, please mail the original to Lisa Wragg at:
Department of Technology and Information
Attn: Lisa Wragg
801 Silver Lake Blvd
Dover, DE 19904